

Carolina Skin Surgery Center Monthly Newsletter

December

12/1/2016

Edition 34

A Year in Review

By: April LeClear

Wow – It is hard to believe that the year is almost over! 2016 has been a great year for Carolina Skin Surgery Center. We are honored to serve our community and help people overcome their battle with skin cancer. We wanted to share with you some things that we have proudly accomplished over the past year.

- We wrote some very informative articles for our patients this year in our monthly newsletter.
 - Recap:
 - January: “Do I Really Need to Have Mohs if I Cannot See Anything?”
 - February: “Love Your Skin”
 - April: “Mohs not Moes”
 - May: “May is Melanoma Awareness Month” & “What Happens After You Have a Biopsy?”
 - September: “Why Do I Have to Stay in Town for one week after surgery?”
 - November: “Lean Principles”
 - You can find all of our past newsletters on our blog (<http://carolinaskinsurgery.com/blog/>).
- We read the following books for our team book club:
 - Ritz Carlton-Like Customer Service by Rick Morgan
 - The Customer Rules by Lee Cockerell
- We volunteered at Crisis Assistance Ministry in Charlotte.
- We posted new education videos on our YouTube channel.
 - Lean videos, wound care videos, and more!
- We reignited our Lean journey improving our work flow so we can better serve you.
 - Please read the article in our November newsletter for more information.
- We revised our Mission statement to accurately reflect how passionate we are about what we do. (CSSC – Carolina Skin Surgery Center)
 - Cure – Help patients overcome their battle with skin cancer
 - Serve – Provide extraordinary customer service
 - Study – Always learning to better educate our patients and ourselves
 - Continuously Improve – Always strive to make it better
- We gained a new team member – Kristen Bush, Certified Physician Assistant

There is so much more to write and talk about, but then this article would be at least 10 pages! We are proud to be a part of this team and proud to serve you. We look forward to what 2017 has in store for us...Happy New Year!

Announcements for December:

- December 5th is Sandy's birthday! Happy Birthday!
- December 25th is Christmas! Since it falls on a Sunday this year, the office will be closed on Monday, December 26th.
 - If you have a dermatologic emergency, call the main number (704-295-0000) and follow the prompts to reach the provider on call.



CAROLINA SKIN SURGERY CENTER

"Treating Skin Cancer; Specializing in You"

About Dr. Carruth:

Dr. Marc R. Carruth is the Director of Carolina Skin Surgery Center. Dr. Carruth received his M.D. degree from Duke University where he graduated with highest honors in 1993 and was inducted into the Alpha Omega Alpha Medical Honor Society. He was awarded a Howard Hughes Medical Institute fellowship at the National Institutes of Health.

Dr. Carruth completed his internship in Internal Medicine at Harvard, Brigham and Women's Hospital in Boston, Massachusetts and a Dermatology residency at Emory University in Atlanta, Georgia where he was chief resident. Dr. Carruth completed his Mohs Micrographic and Dermatologic Surgery fellowship at Baptist Hospital in Kansas City, MO.

Dr. Carruth is known for his personable bedside manner and has been providing excellent care to patients in the Charlotte region since 1997. He has performed thousands of Mohs micrographic procedures during his tenure.

About Kristen Bush, PA-C

Kristen received her Master of Science in Medicine and graduated from the Physician Assistant Program at Wake Forest in 2014. She has a passion for helping patients and we are very happy to have her as a part of our team.

Professional Society Memberships:

- American Academy of Physician Assistants
- Society of Emergency Medicine Physician Assistants

Meet the Team:

Administrative Assistant: **Sandy** - She always has a smile on her face and is willing to help anyone. Sandy has been a part of the team since April of 2010.

Surgery Coordinator / Certified Clinical Medical Assistant / Registered Medical Assistant for Dermatology: **Ashley** – She assists Dr. Carruth procedures and also handles the surgery scheduling. If you have had Mohs surgery then you have probably spoken with her! Ashley has been a part of the team since May of 2011.

Registered Medical Assistant / Lab Technician: **Jackie** – She assists Dr. Carruth with procedures and also helps process the tissue in the lab for Mohs Surgery. Jackie has been a part of the team since October of 2008.

Certified Surgical Technician: **Cynthia** – She assists Dr. Carruth with procedures and has been a part of the team since September of 2009.

Certified Clinical Medical Assistant / Surgery Coordinator: **Chiffon** – She assists Dr. Carruth with procedures and handles surgery scheduling. She has been a part of the team since August of 2014.

Certified Clinical Medical Assistant / Lab Technician: **Lynn** – She assists Dr. Carruth with procedures and also helps process the tissue in the lab for Mohs Surgery. Lynn has been a part of the team since July of 2015.

Office Manager: **April** has been a part of the team since August of 2006. Please let her know if you have any suggestions or comments – we encourage feedback and are always willing to learn and improve.

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